

# **B.R.S.** **BEST RECOVERY SERVICES**

**Best Recovery Services L.L.C. was founded in 1997 by owner Russell A. Eggers III with one truck and two clients. Twenty six years later, through dedication and perseverance, Best Recovery Services L.L.C. has become the largest Repossession Company in the State of Michigan. We are now setting the Standard for repossessions in the state.**

**There are currently 30 flat bed wreckers and sneaker trucks operating 24 hours a day providing services throughout the lower peninsula of Michigan. We also have big rigs equipped to retrieve heavy equipment of any size.**

**We understand that client satisfaction is built around communication. Our twenty member office staff makes regular updates, prompt notifications of repossession, accurate condition reports and detailed billing a priority. Services can be provided by phone, fax or e-mail depending on our client's wishes. Knowing that repossessions are not a nine to five industry, our Operations Manager is available by phone, twenty four hours a day. Best Recovery understands that diversity and persistence are the key to success and have built a company to reflect this. Beyond our efficiency at retrieving cars and trucks, we're also experts at repossessing boats, trailers of all kinds, motor homes, motorcycles, ATV's and snowmobiles. Our staff also includes a number of drivers with Class A CDL's who specialize in repossessing a broad range of semis, commercial, construction and farm machinery. In addition to repossessions and auction transportation we also offer more specialized services such as skip tracing, key cutting, vehicle reconditioning and liquidation. In pursuit of our goal to constantly improve service to our clients, we have 6 facilities in Saginaw, Warren, Muskegon, Flint, Lansing and Grayling.**

**We are fully insured and offer excellent service at very competitive prices. We can store over 400 vehicles secured by locked privacy fences and under constant video surveillance. We are also able to provide indoor storage upon request. There is nothing too big or small that we can't repossess. We can't be beat! We are Michigan's Best Repossession Company. We thank you for your consideration and look forward to hearing from you in the near future.**

# B.R.S.

BEST RECOVERY SERVICES

## Company Profile & Services





- **Established:** 26 years in the repossession industry.
- **Insured:** Six million dollar policy.
- **Bonded:** Secured for your best interest.
- **Licensed:** Carrying a certified collection, broker's and dealer's license.

# B.R.S.

BEST RECOVERY SERVICES

## Repossessing your collateral.

We can accept orders several different ways. You can fax them to us or you can go to our website at [www.BRSMI.com](http://www.BRSMI.com) and use the friendly repo form. We also utilize Recovery Database Network. This system will allow you to log orders in directly online. Recovery Database Network is extremely secure. All information exchanged is protected with 256 bit encryption, fire walled and secured by our backup server in the event of a power surge or electrical failure. Your information is always safe and secure with BRS.



BRSMI.COM

BRS Repo Form

# B.R.R.S.

BEST RECOVERY SERVICES

**Recovery Database Network is Your complete solution to collateral monitoring.**

Home About us Auto lenders Service providers Business continuity Login to RDN FAQ Sitemap Contact info

**RDN** POWERED BY **OPENLANE**

**OPENLANE acquires RDN**  
Read more...

**ABOUT US**  
COMPANY OVERVIEW

**AUTO LENDERS**  
DISCOVER OUR TECHNOLOGY

**SERVICE PROVIDERS**  
DISCOVER OUR TECHNOLOGY

**BUSINESS CONTINUITY**  
OUR PARAMOUNT GOAL

**LOGIN TO RDN**  
FOR OUR SUBSCRIBERS

**CONTACT INFO**  
THE WAY TO FIND US

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POWERED BY **OPENLANE**

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Order Date: 2011-12-09		Case #: 2023325993		Ref. Number: 11581		File Folder Labels													
Client: Chase Auto Finance		Collector: Denisha Sims		Lien Holder: Chase Auto Finance		Client Acct No: Not Displayed By Client													
MY SUMMARY	CLIENT	ADD ADJUSTER	ADJUSTERS (3)	UPDATES (20)	RECOVERY	FORMS													
PRINT ORDER	Repossessed on: 02/03/2012. Stored for 11 day(s).																		
PHOTOS / DOCS	Order to: Involuntary Repo		Status: Repossessed		Add Sub-status:		Jump to: Enter Case Number Work Order												
RELEASE			Fast Inv>>																
INVOICES (1)	Client Phone:		Debtor:		Year:														
PAY ADJUSTER	Client Fax:		Cosigner:		Make:														
REMINDERS (0)	Coll Phone:				Model:														
OPENLANE	Coll Ext:				V.I.N.:														
OFFICE NOTES (0)	<b>Picture Management</b> <span style="float:right">Picture Report</span>																		
BIDS / AUCTION	You currently have 6 out of 6 images for this case																		
EMAIL / FAXES																			
HISTORY	<table border="0"> <tr> <td>640x480 View At Full Size</td> <td>203 KB Delete Image 1</td> <td>640x480 View At Full Size</td> <td>199 KB Delete Image 2</td> <td>640x480 View At Full Size</td> <td>165 KB Delete Image 3</td> <td>640x480 View At Full Size</td> <td>181 KB Delete Image 4</td> <td>640x480 View At Full Size</td> <td>183 KB Delete Image 5</td> <td>640x480 View At Full Size</td> <td>131 KB Delete Image 6</td> </tr> </table>							640x480 View At Full Size	203 KB Delete Image 1	640x480 View At Full Size	199 KB Delete Image 2	640x480 View At Full Size	165 KB Delete Image 3	640x480 View At Full Size	181 KB Delete Image 4	640x480 View At Full Size	183 KB Delete Image 5	640x480 View At Full Size	131 KB Delete Image 6
640x480 View At Full Size	203 KB Delete Image 1	640x480 View At Full Size	199 KB Delete Image 2	640x480 View At Full Size	165 KB Delete Image 3	640x480 View At Full Size	181 KB Delete Image 4	640x480 View At Full Size	183 KB Delete Image 5	640x480 View At Full Size	131 KB Delete Image 6								
DUPLICATE CASE	<ul style="list-style-type: none"> <li>You may upload 6 images per case</li> <li>You may upload jpg, jpeg, png or gif image files</li> <li>Image file sizes must not exceed 7MB</li> <li>Images will automatically be scaled to approx 640x480</li> </ul>																		
SKIPTRACING	Upload New Image:		Upload Image																
	<b>Document Management</b>																		
	You currently have 0 out of 6 documents for this case																		

**Recovery Database Network will allow you to access condition reports, images and updates in real time as they are entered into the system.**

***Simple.. Fast.. BRS!!***

# **B.R.S.** BEST RECOVERY SERVICES

**Best Recovery Services is your answer to out of state assignments.**



**One flat rate has BRS handling the collection of your collateral, pictures, transporting, and the title work. BRS even gets the unit sold and your money back before you know it!**

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***BRS is a certified Time Finance Adjuster member and Recovery Compliance Solutions certified. Ask about what TFA and RCS can do for you!***



Best Recovery Services | 3689 Fashion Square Blvd. | Saginaw, MI 48603 | 989-792-8100



# BRS.

## BEST RECOVERY SERVICES

ACORD		CERTIFICATE OF LIABILITY INSURANCE		DATE (MM/DD/YYYY)		
				1/23/2018		
<p>THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURERS, AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.</p> <p>IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).</p>						
PRODUCER	Harding Brooks Associates LLC 441 Commerce Rd Yestla NY 13850	AGENT NAME: Melissa Frawley LIC. No. Exp: (315)214-5822 LIC. No. (607)798-4493 Address: mfrawley@hardingbrooks.com	INSURERS AFFORDING COVERAGE	NAIC #		
INSURED	Best Recovery Services, LLC 3689 Fashion Square Blvd Saginaw MI 48603	INSURER A: Clear Blue Insurance 28860 INSURER B: Miscox Insurance Company Inc 10200 INSURER C: Westchester Fire Insurance Company 10030 INSURER D: INSURER E:				
COVERAGES		CERTIFICATE NUMBER: CL1772108991	REVISION NUMBER:			
<p>THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.</p>						
LINE	TYPE OF INSURANCE	PROD. (BY)	POLICY NUMBER	POLICY EFF. (MM/DD/YYYY)	POLICY EXP. (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Professional Responsibilities <input type="checkbox"/> AGENT BROKER <input type="checkbox"/> POLICY <input type="checkbox"/> CONTRACT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER:	X	AM011495608-00	08/01/2017	8/3/2018	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (EA occurrence) \$ 100,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 3,000,000 PRODUCTS - COMP/OP AGG \$ 3,000,000 Wrngful Rep (EA O) \$ 1,000,000 COMBINED SINGLE LIMIT \$ 1,000,000
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> MIXED AUTOS <input checked="" type="checkbox"/> Drive Away <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> UNOWNED AUTOS	X	AM011495608-00	08/01/2017	8/3/2018	BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ GENERAL AGGREGATE \$ 3,000,000
C	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> RETENTION <input type="checkbox"/> CLAIMS-MADE		ML180721001	08/01/2017	8/3/2018	EACH OCCURRENCE \$ 4,000,000 AGGREGATE \$ 4,000,000
WORKERS COMPENSATION AND EMPLOYERS LIABILITY <input type="checkbox"/> ANY PROFESSIONAL/RECREATIVE <input type="checkbox"/> PROFESSIONAL/RECREATIVE (Mandatory in MI) <input type="checkbox"/> N/A IF YES, describe the DESCRIPTION OF OPERATIONS below:					<input type="checkbox"/> SCHEDULE <input type="checkbox"/> DIS <input type="checkbox"/> E.I. EACH ACCIDENT \$ <input type="checkbox"/> E.I. DISEASE - EA EMPLOYEE \$ <input type="checkbox"/> E.I. DISEASE - POLICY LIMIT \$	
A	On-Book Cargo		AM011495608-00	08/01/2017	8/3/2018	Ded \$1,000 \$100,000
A	Garagekeepers Direct Prim		AM011495608-00	08/01/2017	8/3/2018	Ded \$50000.000 \$1,000,000
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Employee Dishonesty Crime/Theft of Client's Property: \$1,000,000 Limit. Insurer B listed above. Policy #BC-5981658717. Policy term 01/23/2018-01/23/2019. Cyber Privacy Liability: \$100,000 Limit. Incl. Computer Crime. Insurer B listed above. Policy # MPL203178317. Policy Term 08/01/17-08/01/18. Certificate holder is an additional insured when required by written contract or agreement as per policy forms. Lot Locations: 3689 FASHION SQUARE BLVD SAGINAW, MI 48603 / 3105 SANDERS RD SUITE B LANSING MI 48917 / 1370 BRINTON DR TROY MI 48063 / 3747 E BROADWAY ROXBORO MI 48464 / 130 INDUSTRIAL DR ROCKLEY MI 49620 / 1350 RIZZO CR BURTON MI 48529						
CERTIFICATE HOLDER		CANCELLATION				
josh@bestrecoveryservices.		SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.				
PROOF OF INSURANCE		AUTHORIZED REPRESENTATIVE				
		Thomas Harding/BKI				

ACORD 25 (2014/01)  
INS025 (2014/01)

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## Our Insurance policy.

- The maximum coverage available
- Our coverage is a Direct Primary

Let BRS take the heat out in the field!



**FEE SCHEDULE**

***Fees for repossessions are for the entire lower peninsula. Please call for a quote if you would like to setup delivery to a specific location.***

Involuntary Repossession	\$450.00
GPS Involuntary	\$400.00
Voluntary Repossession	\$225.00
Semis & Heavy Equipment	Call for Quote
Delivery to Auction / Transportation	Call for Quote
Storage (Banking Institution)	Free / 10 Days
Storage (Debtor)	\$20 Per Day
Close Fee	\$75.00
Key Fee	Call for Quote
Skip Tracing	\$175.00 - \$250.00
Title Work & Notices	\$50.00
Clean Up Fee	\$125.00
Sale Fee	6.00%

***\*\* Storage and transportation is always free when we sell your unit.***

Assignor agrees to the above fee schedule.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

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## Equipment



Best Recovery Services | 3689 Fashion Square Blvd. | Saginaw, MI 48603 | 989-792-8100

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**We have the capabilities to repossess heavy equipment and transport!**

**Tractor trailers are another advantage we have. No job is too big for BRS!**



**Flatbed wreckers are the way we roll. They are safe, cause no damage and allow us to pick up units with or without keys.  
i.e. AWD, 4x4's, etc..**

# BRS.

BEST RECOVERY SERVICES



**BRS is a licensed affiliate of DRN and MVTRAC. Digital Recognition Network (DRN) is the leading provider of vehicle location data collected through use of a national network of Affiliates operating mobile license plate recognition equipment in every major metropolitan market in the United States. Each license plate record includes a photo of the license plate, a photo of the associated vehicle, GPS coordinates, and a date and time stamp.**



**Our entire fleet is equipped with DRN camera systems dedicated to running thousands of plates everyday. We WILL find your collateral!**

# **B.R.S.** BEST RECOVERY SERVICES

## **Storage Facilities & Locations**



**Our storage is extremely secure. We have signs clearly posted, an 8ft fence with barbwire, and video surveillance. You're collateral is safe in our hands!**

**Your clients may want their personal property in the event they did not clean the unit out prior to the repossession. We store property in dry, secure storage for 90 days.**





**Our clean up is the best in the business! We recondition your units, bringing them to showroom quality. This will give you the highest return for your collateral.**



*We have seven offices serving Michigan.*

## ***Saginaw***

***3689 Fashion Square Blvd. 48603***

## ***Warren***

***32820 Dequindre Rd. 48092***

## ***Muskegon***

***3747 East Broadway 49444***

## ***Flint***

***3122 Western Rd. 48506***

## ***Lansing***

***3105 Sanders Rd. 48917***

## ***Jackson***

***110 N Van Dorn St.***

## ***Grayling***

***381 I75 BL 49738***



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## Sales



# **BRS.** BEST RECOVERY SERVICES

## **BRS SALES LOT**



- **OVER TWO ACRES**
- **OVER 100 UNITS SOLD PER MONTH**
- **PRODUCING BETTER RETURNS THAN ANY OTHER AUCTION IN MICHIGAN.**

# B.R.S.

BEST RECOVERY SERVICES



When we sell.. **We sell!** Toys, RV's, cars, trucks, boats. They don't last long on our lot. NO auction house in the state will give you more money for a return on your collateral than Best Recovery Services.

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**Our sales staff is here to make you money. 6 days a week, they are taking bids and selling collateral. We are always working for you!**



**Kevin and Randy are working hard to make you a return on your collateral. Personable, retail sales always get you a better return than the auction!**





3689 Fashion Square Blvd.  
Saginaw, MI 48603  
Phone: 989-792-8100 ext. 210  
Fax: 989-399-0386

**Bidder:** Please complete this form and return to Best Sales.

How did you hear about us:

Television Newspaper Radio Other: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

County: \_\_\_\_\_ Phone: \_\_\_\_\_

**Vehicle:**

Year: \_\_\_\_\_ Make: \_\_\_\_\_ Model: \_\_\_\_\_ Color: \_\_\_\_\_

Stock #: \_\_\_\_\_ Bid Amount: \_\_\_\_\_ Countered Bid: \_\_\_\_\_

**DISCLAIMER:** A \$100.00 cash deposit is required with every bid. Financial institutions reserve the right to accept or deny any bid, for any reason and to unconditional time frames when reviewing bids, which Best Sales has no control over. If your bid is accepted, you will be notified by Best Sales and the financial institution will send Best Sales the title. If you do not fulfill the agreement, you will forfeit your deposit and alternative bids will be considered. All deals must be finalized with cash or certified bank check.

ALL VEHICLES ARE SOLD AS-IS.

✓ Bidder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

BRS Use Only

Sales Rep: \_\_\_\_\_ Date: \_\_\_\_\_ Stock #: \_\_\_\_\_

Bid Was: Accepted: \_\_\_\_\_ Rejected: \_\_\_\_\_ Countered: \_\_\_\_\_

*Thank you for choosing Best Sales. We appreciate your business!*

**All bids placed on your collateral will be presented to you for approval. No bid is accepted without your approval. Our values placed on the collateral from the NADA are not always what you can get. Sometimes you may receive a greater or lesser amount. But you will always come out on top with BRS. 9 times out of 10 we get better prices than any auction. Plus the public will always return for their next buy. Our sales and advertising staff are always working hard to move your collateral. We understand you want a short loss with a BIGGER return. That's what we do!**

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**Best Sales, LLC**  
 7689 Fashion Square Blvd.  
 Saginaw, MI 48603

**Invoice**

TO: [Blank] FROM: [Blank]  
 DATE: 10/29/2018

TO: [Blank] FROM: [Blank]  
 DATE: 10/29/2018

Item	Year	Make/Model	VIN Number	Amount
Service	2014	Lincoln Navigator	2LN6L2L6414141414	
Oil Change		Unit service oil filter		325.00
Filterwork		Oil filter & oil pan assembly		75.00
Sales Tax		Michigan Sales Tax		251.00
Paid by Self		Payment of 1000.00		-1000.00
<b>Total</b>				<b>551.00</b>

PHONE: 989-792-8100 FAX: 989-792-8100  
 WWW.BESTRECOVERYSERVICES.COM

After we sell your collateral, you will receive an invoice showing a breakdown of any applicable fees, and the check that is being issued to you.

Your name will appear as the client, and to whom it may regard. Below that is a breakdown of the funds received. If any questions may arise, please feel free to contact our accounting department at any time.

# B.R.S.

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**Fortune Plaza**  
B. R. S. Best Recovery Services  
BEST AUTOMOTIVE REPAIR

**BUY REPO'S DIRECT**  
Check our Website for our Entire Inventory  
www.BestRecoveryServices.com  
OPEN To The Public

**The BARGAIN T...**  
January's  
PHOTO  
EXCLUSIVE LOCAL COVERAGE  
MID-MICHIGAN EDITION

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THE HIT MUSIC CHANNEL

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422-5122  
Michigan Urgent Care  
W. Lake City Road (M-55)  
422-2181  
Michigan Medical Offices  
425-8934

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• Personal Income Tax Planning & Consulting  
• Business Consulting, Taxes, Reviews  
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**AMERICAN RED CROSS**  
Give blood. It will be felt for a lifetime.

VACCINE	AGE
Hepatitis B	Birth, 1-2 months, 6 months
DTP (D)	2, 4, 6 months, 12-18 months
Diphtheria, Tetanus, Pertussis (DTP)	4-6 years
Polio	2, 4, 6-18 months, 4-6 years
Haemophilus influenzae type b (Hib)	2, 4, 6 months, 12-15 months
Pneumococcal	2, 4, 6 months, 12-15 months
Mumps, Measles, Rubella (MMR)	12-15 months, 4-6 years
Chickenpox (Varicella)	12-18 months, 4-6 years
Tetanus-Diphtheria Pertussis (Tdap)	11-12 years
Influenza (flu shot)	11-12 years Annually, beginning at age 6 months

Your doctor may choose to vary this immunization schedule based on individual facts and circumstances.

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MUSHROOM OUTINGS  
INTERESTING, FUN WEEKENDS  
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Perfect for lovers of nature, outdoors and good cooking.  
COMPLETE WEEKEND OUTINGS  
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**231-535-2227**  
Waltham Lake, MI 49796

**Central Box Office**  
FRONT PORCH SERIES:  
Irish Barons "TeaDa" & "Grada"  
Thursday, March 8 - Alpena  
Friday, March 9 - Harbor Springs  
Saturday, March 10 - Midland Center for the Arts  
FREE LECTURE - OPEN TO THE PUBLIC  
GENERAL WESLEY R. CLARK  
Former NATO Supreme Allied Commander  
Monday, April 2 - 8 pm - Placita Auditorium  
NEW YORK GILBERT & SULLIVAN PLAYERS:  
"The Pirates of Penzance"  
Thursday, April 12 - 7:30 pm - Placita Auditorium  
For Information Call 888-948-4141

These are just some examples of how we let the public know we have the used car they are looking for!



# B.R.S.

BEST RECOVERY SERVICES

## Staff



# B.R.S.

BEST RECOVERY SERVICES

**Our Staff is trained to handle collections. We know the lingo, we know the game. As a team we get results. The Best Recovery Team can handle any Michigan recovery as well as out of state collateral. Persistence pays.**



**Located on over 9 acres, we are BRS. Partnering for success to recover your assets.**



**We have the largest owner owned and operated fleet of recovery trucks in Michigan. BRS is Michigan's Best!**

# **BRS.** **BEST RECOVERY SERVICES**

**Upon sending an order to BRS, our office staff will assign the order to the proper driver for the territory needed. (Remember: We**



**perform background checks on every employee.) We will then take the information you have given us and start the repossession process. First we verify, taking a phone number and making sure that the number registers to the debtor at the given address. From this point,**

**our staff submits the order into our system and tags the order with the name of the driver who will be in charge of the repossession. Each driver has a predetermined area. Once this has been done, all hard copies stay in a fireproof, locked, secured filing cabinet.**



## **Skiptracing**

**BRS has an internal skip tracing department, keeping your business in Michigan. We have the capabilities to perform:**

- **Relative Searches**
- **Run DMV's**
- **Run plates**
- **Phone Reversal**
- **Property Ownership**
- **POE Search**
- **Credit Reports**
- **SS# Inquiries**
- **DL# for flags**
- **Locate NOK**
- **Advanced techniques exclusive to BRS that aid our staff in locating your collateral.**